

**Minutes Healthy Start Coalition of Flagler and Volusia Counties, Inc.
Coalition Meeting (Medicaid Managed Care Group)**

Date/Time: Friday, January 30, 2015 - 9:00 – 10:30am

Location: Florida Health – Volusia, Conference Room 516C, 1845 Holsonback Drive, Daytona Beach, FL.

Attendees: Fayshonda Cooks (United Healthcare), Penny Allred (OB/GYN Health Center), Ann Bodzaik (Florida Health-Volusia), Jarrett Bolin (Magellan Complete Care), Margarita Popejog (Staywell/Wellcare), Stacey Davis (Sunshine Health), Kathy Diaz (Florida Health – Volusia), Scott Etarro (Choice Counseling), Janet Fiel (Halifax Ob/GYN), Shansla Gardner (Staywell/Wellcare), Lauren Halvorson (Molina Health), Cindy Harris (OB/GYN Heath Center), Penny Hedrick (Halifax Health), Christopher Hill (Daytona Beach Women’s Center), Lisa Izzo (Florida Health-Flagler), Karen Kennedy-Tyus (Agape Birth and Wellness), John Long (VITAS), Nate Loucks (SMA), Pauline Lundstrom (Sunshine Health), Julia Marshal (DCF), Debra Marz (Halifax OB/GYN), Adrian McWilliams (Molina Healthcare), Melody Monk (Agape Birth and Wellness Center), Dawn Murray (SMA), Kimberly Myer (Florida Hospital Deland), Cher Philio (Halifax Health/Healthy Communities), Carrie Raper (Sunshine Health), Sue Rohe (Daytona Beach Women’s Center), Ron Rondeau (Florida Health-Volusia), Sonya Ross (Sunshine Health), Dr. Bonnie Sorensen (FL Health-Volusia), Debbie Stokes (ACHA), Erika Torres (Molina Health Care), and Ruth Watkins (Molina Health Care).

Staff Present: Peggy Cage, Carmen Diaz, Rosha Loach, Dixie Morgese, and Sue Snow.

Agenda Item	Summary/Discussion	Action	Follow-Up	Date
Welcome and Introductions	A meeting was convened on Friday, January 30, 2015. Introductions were made and Dixie Morgese welcomed everyone.	Information Only	N/A	N/A
Follow-up from last meeting	Ms. Morgese provided a summary of the last meeting and a discussion was held with the members present.	Information Only	N/A	N/A
Discussion - Issues that the providers are seeing with the plans.	The providers were seeing issues with all of the plans at the beginning and continue to see the following issues with some of the plans: Sunshine/Wellcare has been negative and they went with United Healthcare. \$52.00 rate is not cost effective. ACHA says they are not billing correctly – they are unbundling. Told have a year to file a claim and this is not true each managed care is different. Need to work on Contract Management.		Address issues and provide solutions. Cher Philio will request a summary from the providers on the issues they are	TBA

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	<p>Flagler County Health Dept. will cease Wellcare. Children's Medical Services is a MCO plan and a list of pediatricians was provided.</p> <p>Told circumcisions not covered and being told to bring cash and the plans show they are covered.</p> <p>Told authorization not needed but are being asked to get an authorization.</p> <p>Changing plans.</p> <p>Requested training on the plans and no one has come in.</p> <p>Midwives – billing and only getting paid for 1/3 of what they are billing. Told they need an authorization from their primary care physician.</p> <p>Medicaid pays for 10 prenatal visits and most are high risk.</p> <p>High risk codes not working.</p> <p>Post-partum claims getting denied</p>		seeing with the plans prior to the next meeting.	
<p>Discussion - Authorizations/ Payments/Submission of Claims to MCO's/ Continuity of Care/ Coordinating of Services Before/After Assignment</p>	<p>Representatives were present from all four HMO plans (Molina Health Care, Staywell/Wellcare, Sunshine Health, and United Healthcare) including Magellan Complete Care. There was representation from AHCA, Choice Counseling and DCF at the meeting. Molina Health Care said they are not having any challenges in the community and are reaching out to educate them. Molina Health Care said they are completing the First Coast Advantage conversion and everyone will need to be re-credentialed by the end of May. Ms. Morgese said signing up with all four HMO plans is beneficial to the providers.</p> <p>Scott Ettaro with Choice Counseling, said open enrollment will begin in May. Mr. Ettaro said if you are eligible through DCF, Choice Counseling will help you with getting assigned to a plan, and assist you with making decisions and completing the enrollment. Mr. Ettaro said they are working with MomCare on issues they may have. Mr. Ettaro encouraged everyone present at the meeting to reach out to the AHCA hotline. Mr. Ettaro said the cut off dates have changed and no longer applies.</p> <p>Debbie Stokes, with ACHA, recommended that you reach out to the Medicaid helpline for complaints. These calls are handled</p>			

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	<p>through the HUB site located in the Ft. Myers. Ms. Stokes said if you are having issues with getting paid for circumcisions to contact the helpline and provide them with examples of the issues.</p> <p>Julia Marshall with DCF, explained the process for the ACCESS Centers. Ms. Marshall said if you are having any issues with signing up for Medicaid through the ACCESS Center you can contact her. Ms. Morgese said she is working on getting an ACCESS Center at the Deltona site and said we need to expand the centers throughout Flagler and Volusia counties.</p> <p>MomCare said they had an issue with a mom who was a retired veteran and no longer active getting Medicaid.</p> <p>Jarrett Bolin with Magellan Complete Care, said they are part of a specialty plan. Mr. Bolin said clients can continue to stay on the plan throughout their pregnancy. Flagler County Health Department is having issues with EOBs and do not know where to post these.</p> <p>Ms. Morgese said the Family Source is seeing prenatal patients on Wednesdays in the Deland office. Ms. Morgese said the west side clients are delivering outside of Volusia County. Cher Philio said there were 1,500 deliveries last year outside of Volusia County.</p>			
Other comments	The plan representatives met with the providers after the meeting to address some of their current issues.	N/A	N/A	N/A
Adjournment	The meeting was adjourned at 10:30a.m.	None	N/A	N/A