We are a Coalition of community members who have been improving the lives of families in Volusia and Flagler Counties through public and private partnerships, service, and community action since 1992.
FROM OUR BOARD PRESIDENT

As I conclude my term as the Healthy Start Coalition of Flagler and Volusia Counties Board President, I cannot express how proud I am to have served this organization and the staff. The mission of ensuring the health and support of pregnant women, babies and families is one that is at the core of building a healthy and economically successful society. To have provided leadership in this capacity has truly been an honor.

For 25 years, the hallmark legislation that was enacted in 1991 has contributed to healthier babies in our two county service area. The legislation is clear in its intent for all people to be mobilized to ensure there is a quality system of care utilizing public and private partnerships to support maternal and child health. It is with this in mind that our 25th Anniversary theme is “We are Healthy Start!” It has been with the assistance of our community, our Board of Directors, the Coalition staff, our providers, funders and donors, that we have been able to make such progress. We all have a role to play in supporting our families!

Sincerely,

Diane Smith

FROM OUR EXECUTIVE DIRECTOR

We are pleased to present our Annual Report for Fiscal Year 2015-2016. It has been a year of significant expansion of services for our two county service area, with emphasis on our highest risk families and the most vulnerable infants. We have implemented and sustained evidence-based programs and services and have taken the lead to pilot the centralization of services and data-collection for our system of care. This will allow us to monitor and connect a wide array of services for families in the community to reduce duplication and improve quality management processes. We have come a long way in 25 years!

It takes many community leaders and partners to make our success possible. Our future generations benefit from the dedication and hard work of our supporters. Thanks for helping us grow!

With Deepest Appreciation,

Dixie L. Morgese
HEALTHY START

Healthy Start program services are support services provided to pregnant women, infants, and young children identified as at risk for poor health outcomes with goals of reducing infant mortality, decreasing low birth weight births, and improving infant/child health and well-being.

In our service area of Flagler and Volusia Counties, a total of 7,172 women and infants received services in the 2015-2016 Fiscal Year. This number includes services funded through the Agency for Health Care Administration’s Medicaid program. Our goal for screening rates was 78%; our achieved percentage was 94.66%. We have consistently exceeded our annual screening goal over the last five years and our screening rates continue to be higher than the state rate, which was 74.15% last fiscal year. Additional achievements include:

- 90.54% of women consented to the prenatal screen (goal: 80%)
- 96.01% of eligible women consented to the program (goal: 95%)
- 100% of participants received an Initial Contact or attempt within five days of the screen
- 100% of participants in need of an Initial Assessment received one or an attempt within ten days of the Initial Contact

MOMCARE

The MomCare Program was implemented in 2001 to ensure pregnant women would have access to clinical prenatal health care. Maternity Care Advisors helped 3,752 pregnant women during the 2015-2016 Fiscal Year. Of these,

- 99.9% received an attempt to contact within 5 days of referral
- 93% successfully enrolled with a prenatal care provider
- 99.4% received a facilitation to Women, Infants, and Children’s nutrition services
- 99.4% received information about Healthy Start services
WOMEN’S INTERVENTION SERVICES (WIS) & NEONATAL OUTREACH SERVICES (NOS)
As a response to the increasing number of pregnant women and infants adversely impacted by the recent opioid epidemic in our area and throughout the state of Florida, our Coalition mobilized a Substance Exposed Newborn Task Force with community stakeholders. Subsequently, we were able to leverage funding from the County of Volusia’s Children and Families Advisory Board and the West Volusia Hospital Authority to conduct specific outreach and intervention services to facilitate access to recovery services for pregnant and postpartum women and pediatric medical care for infants who have been in the Neonatal Intensive Care Unit. From October 2015 to September 2016:

Women’s Intervention Specialist – total served = 140
100% received an initial contact within 5 working days
97% received a completed assessment
100% had a completed Individualized Plan of Care

Neonatal Outreach Specialist – total served = 143
100% had a completed screen
100% had contact within 72 hours of discharge from the NICU
100% who chose to breastfeed received breastfeeding support
100% had verified follow up with pediatric provider

HEALTHY FAMILIES
Healthy Families is a premier evidence-based home-visiting program designed to reduce child abuse and neglect through promoting positive parenting and parental self-sufficiency. This program is funded through the Ounce of Prevention Fund of Florida’s Healthy Families Florida Program. Participation in the program requires a 25% match from the local community.

During Fiscal Year 2015-2016:
• Family Assessment Workers completed 486 assessments
• 122 families received quality home visiting services
• 100% of participants had no findings of maltreatment after 6 months of participation in the program
• 100% of children in families that completed the Healthy Families Program 13 to 24 months before the report period had no verified maltreatment findings within 12 months after program completion
• 100% Customer Satisfaction rating
PARENT PARTNER APPROACH

The Parent Partner Approach connects parents with an active child welfare case plan with a parent who has successfully navigated it themselves. This innovative approach has helped families unite and find new hope and strength in parenting. In 2015-2016, this program served 41 parents.

FAMILY PLACES

Safe spaces where parents can find resources support, parenting education, and friends! During FY 2015 - 2016:

- 551 participants received assistance at Family Place locations
- 306 individuals participated in Community Café dialogues
- 109 individuals participated in Family Engagement services
- 66 We-Time Parenting sessions were provided

FETAL & INFANT MORTALITY REVIEW (FIMR)

The Fetal and Infant Mortality Review conducts case review of infant death and fetal loss with a panel of volunteer experts. Results are translated into action to improve our maternal and infant system of care. During the 2015-2016 Fiscal Year, the team reviewed 28 cases. Major recommendations included: preventing and treating maternal infection, addressing maternal mental health including substance use; decreasing unsafe sleep; and promoting planned pregnancy.

LIFESONG

The LifeSong Project is a positive faith-based initiative to reduce infant mortality in African American communities with a focus on health equity, access, and social connections. Some highlights from FY2015-2016 include:

- Over 200 mothers and caregivers received intensive training about safe sleep
- 140 Historically African American churches participated in awareness campaign events on safe sleep, safe caregiver, developmental screening of children, and water safety
- 1,120 residents in our service area received parenting support, safety information and training about infant and children’s health

Since LifeSong began, the black infant mortality rate in Volusia County decreased from a rolling average rate of 17.1 per 1,000 live births for the period of 2008 – 2010 to 8.7 in the most recent period from 2012 - 2014.
OUR PROVIDERS
• Dianne Reed, RN, FIMR Abstractor
• Healthy Communities
• Janet Elliott, RN FIMR Abstractor
• Kandis Natoli, MSN, RNC, IBCLC, FIMR Abstractor
• Maria Long, HS Lifesong Community Liaison
• State of Florida, Department of Health in Flagler County
• State of Florida, Department of Health in Volusia County
• Stewart-Marchman-Act Behavioral Healthcare, Inc.

OUR COMMITTEES
• Community Action Group (CAG) Data Committee
• Executive Committee
• Fetal Infant Mortality Case Review Team
• Finance & Audit Committee
• Maternal Infant Early Childhood Home Visiting (MIECHV) Coordinated Intake & Referral Committee
• Nominating & Governance Committee
• Northeast Central Infant Mental Health Chapter
• Service Delivery Planning Committee
• Substance Exposed Newborn Task Force

For more about our programs, services and initiatives
visit our website - www.healthystartfv.org

2015 - 2016 BOARD OF DIRECTORS
Alma Dixon, Amanda Hayes, Ann Bodziak (not pictured), Becky Vernon (not pictured), Bonnie Wittman, Carly Meek, Chris Fulton, Diane Smith, Eric Goire, Jessica Fox Sznapstajler, Joanna Nightingale (not pictured), Dr. John Meyers, Kassandra Blissett, Loverso Walker, Michele Goeb-Burkett, Dr. Pamela Carbiener, Patricia Boswell, Ray Salazar, Robert Snyder, Steven Forsyth, Suzette Cameron, Zenesha Barkley

2015 - 2016 Finance and Audit Committee
FISCAL YEAR 2015 - 2016

The Healthy Start Coalition convenes a volunteer Finance and Audit Committee that reviews the budget, quarterly financial statements, annual audited financial statements and annual tax return, and assists with the development and review of financial policies and procedures. Recommendations from this committee are presented to the Board of Directors and Coalition staff to continuously improve operational processes and maintain exemplary fiscal accountability. The FY15/16 audited financial statements and the 2015 tax return are available on our website.

94.7% of the Coalition’s total FY15/16 expenditures of $3.1 million dollars were for program services. In addition to funding Healthy Start services for pregnant women, moms, babies and their families, FY15/16 Healthy Start funds leveraged $232,000 in cash and in-kind contributions and provider match and nearly $1.1 million in additional and match funding for related programs and services.

FY15/16 EXPENSES BY PROGRAM

Thank You
to our FY15/16 Funders
To find out how you can become a supporter of The Healthy Start Coalition, please contact us at 386.252.4277.